## CHWIC Comparison

| Year Comparison |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Month Name | July |  |  | Month Name | July |  |  | Month Name | July |  |
| Sum of Appointments |  | Year | Increase/ Decrease \% 2022 vs 2021 | Sum of Appointments |  | Year | Increase/ Decrease \% 2022 vs 2020 | Sum of Appointments |  | Year |
| Day | Day Name | 2022 |  | Day | Day Name | 2021 |  | Day | Day Name | 2020 |
| 16 | Saturday | 105 | 26.5\% | 17 | Saturday | 83 | 56.7\% | 18 | Saturday | 67 |
| 17 | Sunday | 48 | -4.0\% | 18 | Sunday | 50 | 14.3\% | 19 | Sunday | 42 |
| 18 | Monday | 63 | -46.2\% | 19 | Monday | 117 | -8.7\% | 20 | Monday | 69 |
| 19 | Tuesday | 80 | -13.0\% | 20 | Tuesday | 92 | 60.0\% | 21 | Tuesday | 50 |
|  | Total | 296 | -13.5\% |  | Total | 342 | 29.8\% |  | Total | 228 |
| Week Comparison |  |  |  |  |  |  |  |  |  |  |
| Month Name | July |  |  | Month Name | July |  |  | Month Name | July |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Sum of Appointments |  | Year | Increase/ Decrease \% on previous week | Sum of Appointments |  | Year | Increase/ Decrease \% on following week | Sum of Appointments |  | Year |
| Day | Day Name | 2022 |  | Day | Day Name | 2022 |  | Day | Day Name | 2022 |
| 16 | Saturday | 105 | 28.0\% | 9 | Saturday | 82 | 23.5\% | 23 | Saturday | 85 |
| 17 | Sunday | 48 | -23.8\% | 10 | Sunday | 63 | -22.6\% | 24 | Sunday | 62 |
| 18 | Monday | 63 | -35.1\% | 11 | Monday | 97 | -41.1\% | 25 | Monday | 107 |
| 19 | Tuesday | 80 | -28.6\% | 12 | Tuesday | 112 | -4.8\% | 26 | Tuesday | 84 |
|  | Total | 296 | -16.4\% |  | Total | 354 | -12.4\% |  | Total | 338 |

## OOH Comparison

| Year Comparison |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Month Name | July |  |  | Month Name | July |  |  | Month Name | July |  |
| Sum of Appointments |  | Year | Increase/ Decrease \% 2022 v 2021 | Sum of Appointments |  | Year | Increase/ Decrease \% 2022 vs 2020 | Sum of Appointments |  | Year |
| Day | Day Name | 2022 |  | Day | Day Name | 2021 |  | Day | Day Name | 2020 |
| 16 | Saturday | 233 | -0.9\% | 17 | Saturday | 235 | -2.9\% | 18 | Saturday | 240 |
| 17 | Sunday | 178 | -9.6\% | 18 | Sunday | 197 | -10.1\% | 19 | Sunday | 198 |
| 18 | Monday | 90 | 7.1\% | 19 | Monday | 84 | -6.3\% | 20 | Monday | 96 |
| 19 | Tuesday | 83 | -23.9\% | 20 | Tuesday | 109 | -5.7\% | 21 | Tuesday | 88 |
|  | Total | 584 | -6.6\% |  | Total | 625 | -6.1\% |  | Total | 622 |
| Week comparison |  |  |  |  |  |  |  |  |  |  |
| Month Name | July |  |  | Month Name | July |  |  | Month Name | July |  |
| Sum of Appointments |  | Year | Increase/ Decrease \% on previous week | Sum of Appointments |  | Year | Increase/ Decrease \% on following week | Sum of Appointments |  | Year |
| Day | Day Name | 2022 |  | Day | Day Name | 2022 |  | Day | Day Name | 2022 |
| 16 | Saturday | 233 | 12.0\% | 9 | Saturday | 208 | 2.6\% | 23 | Saturday | 227 |
| 17 | Sunday | 178 | 12.7\% | 10 | Sunday | 158 | -11.4\% | 24 | Sunday | 201 |
| 18 | Monday | 90 | 4.7\% | 11 | Monday | 86 | 36.4\% | 25 | Monday | 66 |
| 19 | Tuesday | 83 | 33.9\% | 12 | Tuesday | 62 | 1.2\% | 26 | Tuesday | 82 |
|  | Total | 584 | 13.6\% |  | Total | 514 | 1.4\% |  | Total | 576 |


| NHS111 Calls |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Comparison |  |  |  |  |  |  |  |  |  |  |
| Month Name | July |  |  | Month Name | July |  |  | Month Name | July |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Sum of Calls |  | Year | Increase/ Decrease \% 2022 v 2021 | Sum of Calls |  | Year | Increase/ Decrease \% 2022 vs 2020 | Sum of Calls |  | Year |
| Day | Day Name | 2022 |  | Day | Day Name | 2021 |  | Day | Day Name | 2020 |
| 16 | Saturday | 361 | -2.7\% | 17 | Saturday | 371 | -14.0\% | 18 | Saturday | 420 |
| 17 | Sunday | 323 | 0.3\% | 18 | Sunday | 322 | -10.5\% | 19 | Sunday | 361 |
| 18 | Monday | 311 | 9.5\% | 19 | Monday | 284 | -10.4\% | 20 | Monday | 347 |
| 19 | Tuesday | 289 | 2.1\% | 20 | Tuesday | 283 | 7.0\% | 21 | Tuesday | 270 |
|  | Total | 1284 | 1.9\% |  | Total | 1260 | -8.2\% |  | Total | 1398 |
| Week Comparison |  |  |  |  |  |  |  |  |  |  |
| Month Name | July |  |  | Month Name | July |  |  | Month Name | July |  |
| Sum of Calls |  | Year | Increase/ Decrease \% on previous week | Sum of Calls |  | Year | Increase/ Decrease \% on following week | Sum of Calls |  | Year |
| Day | Day Name | 2022 |  | Day | Day Name | 2022 |  | Day | Day Name | 2022 |
| 16 | Saturday | 361 | 13.2\% |  | Saturday | 319 | -7.9\% | 23 | Saturday | 392 |
| 17 | Sunday | 323 | 17.0\% | 10 | Sunday | 276 | -8.0\% | 24 | Sunday | 351 |
| 18 | Monday | 311 | -4.0\% | 11 | Monday | 324 | -6.9\% | 25 | Monday | 334 |
| 19 | Tuesday | 289 | -1.7\% | 12 | Tuesday | 294 | -1.0\% | 26 | Tuesday | 292 |
|  | Total | 1284 | 5.9\% |  | Total | 1213 | -6.2\% |  | Total | 1369 |


| GP Appointments |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year Comparison |  |  |  |  |  |  |  |  |  |  |
| Calendar Name | July |  |  | Calendar Name | July |  |  | Calendar Name | July |  |
| Sum of Appointments |  | Calendar Year | Increase/ Decrease \% 2022 v 2021 | Sum of Appointments |  | Calendar Year | Increase/ Decrease \% 2022 vs 2020 | Sum of Appointments |  | Calendar Year |
| Calendar Day | Day Name | 2022 |  | Calendar Day | Day Name | 2021 |  | Calendar Day | Day Name | 2020 |
| 16 | Saturday | 506 | 116.2\% | 17 | Saturday | 234 | 124.9\% | 18 | Saturday | 225 |
| 17 | Sunday | 160 | 66.7\% | 18 | Sunday | 96 | 128.6\% | 19 | Sunday | 70 |
| 18 | Monday | 13791 | 12.8\% | 19 | Monday | 12225 | 39.3\% | 20 | Monday | 9900 |
| 19 | Tuesday | 12638 | 14.8\% | 20 | Tuesday | 11011 | 30.5\% | 21 | Tuesday | 9681 |
|  | Total | 27095 | 15.0\% |  | Total | 23566 | 36.3\% |  | Total | 19876 |
| Week comparison |  |  |  |  |  |  |  |  |  |  |
| Calendar Name | July |  |  | Calendar Name | July |  |  | Calendar Name | July |  |
| Sum of Appointments |  | Calendar Year | Increase/ Decrease \% on previous week | Sum of Appointments |  | Calendar Year | Increase/ Decrease \% on following week | Sum of Appointments |  | Calendar Year |
| Calendar Day | Day Name | 2022 |  | Calendar Day | Day Name | 2022 |  | Calendar Day | Day Name | 2022 |
| 16 | Saturday | 506 | 31.8\% | 9 | Saturday | 384 | 36.4\% | 23 | Saturday | 371 |
| 17 | Sunday | 160 | 8.1\% | 10 | Sunday | 148 | -3.6\% | 24 | Sunday | 166 |
| 18 | Monday | 13791 | 1.9\% | 11 | Monday | 13534 | 2.9\% | 25 | Monday | 13396 |
| 19 | Tuesday | 12638 | -5.2\% | 12 | Tuesday | 13330 | -5.5\% | 26 | Tuesday | 13368 |
|  | Total | 27095 | -1.1\% |  | Total | 27396 | -0.8\% |  | Total | 27301 |

